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21 December 2015

Managing Director  
GIB Automation Pte Ltd  
197 Kaki Bukit Avenue 1  
Shun Li Industrial Park  
Singapore 416033

Attn: Mr Benjamin Gan

Dear Sir,

**TENDER FOR THE DESIGN, SUPPLY, DELIVERY, INSTALLATION, TESTING AND COMMISSIONING OF FIRE ALARM SYSTEM AND CENTRALIZED FIRE ALARM MONITORING ACROSS 25 EXCHANGES / STATIONS**

GIB Automation Pte Ltd (GIB) was awarded the contract for installation of the fire alarm system and centralized monitoring across various Singtel premises at the contract value of S\$1,250,140.00. The project duration was from June 2014 to January 2015 followed by the Defects Liability Period (DLP) of two years.

Throughout the project implementation, we have found GIB to be reliable and competent despite the fact that the project was challenging due to the tight completion timeline and the need to carry out the work in an operational environment.

GIB had ensured the timely completion of the project and we are pleased to register our satisfaction with their work quality and stable performance of the fire alarm system. Also, they are able to respond promptly to emergency calls throughout the project and during the DLP.

We will definitely consider GIB Automation Pte Ltd for any other similar projects in the future.

Yours faithfully

A handwritten signature in black ink, appearing to read "Peter Lim", with a long, sweeping underline that extends to the right.

Peter Lim  
Senior Manager, Corporate Facilities  
for and on behalf of  
Singapore Telecommunications Limited